



March 13, 2020

Dear Clients and Partners;

RE: Supply constraints due to increased demand linked to COVID-19

MDA is receiving an increase in demand for supplies linked to COVID-19. At this time, our vendors are doing their best to meet our supply demands. If you have received a backorder notification, as stock becomes available to MDA, we will fulfil them.

In order to be fair and equitable to all our valued clients, we may have to restrict quantities and distribution on affected items to ensure we meet the needs of clients deemed critical.

The entire MDA team is diligently working with all our vendors, partners, and clients to ensure we mitigate any supply disruptions as much as possible.

During this time, we request your understanding and cooperation as we aim to support all our clients equitably.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Martin Montanti'.

Martin Montanti, MBA, FSCMP, P.Mgr, SCMP
Assistant Deputy Minister
Procurement and Supply Chain
Central Services