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About MDA

The Materials Distribution Agency (MDA) is an agency of the Manitoba Government serving government and government-funded organizations throughout the province since 1974. In 1993, MDA became a Special Operating Agency and in 2005, amalgamated with the Manitoba Mail Management Agency to form the government's one-stop source for all your business needs.

As the government's mail and materials management services agency, MDA specializes in the procurement, storage and distribution of products and equipment. As the government's "Supplier of Choice", it means you have our commitment that we will provide your organization with quality products, superior services and competitive pricing – province-wide.

MDA also proudly adheres to all provincial government purchasing guidelines, including the Sustainable Development Purchasing Guidelines and Aboriginal Procurement Initiatives.

Medical Products and Supplies

This catalogue features over 1,600 products, including medical equipment, lab and X-ray supplies, and aids for daily living, among many other items.

Whether your organization is a hospital, laboratory, home care facility, or other government-funded medical or health-related body, MDA is the premier shopping source for your current and future needs.

Home Care Supplies and Medical Equipment Program

MDA manages and maintains over 35,000 pieces of equipment for the Home Care Program, the Employment and Income Assistance Program and the Disability and Health Supports Unit. Fully trained medical technicians install, service and maintain the equipment for clients.

For further information about this program, call 204-945-6376.

Call MDA first when you need:

- medical and home care equipment/supplies
- health products
- janitorial and cleaning supplies
- stationery supplies
- toner recycling program
- office furniture and accessories (new or used)
- moving and storage
- product distribution services
- mail services, including IDM Signature/Proof of Delivery Service
- mail sorting and finishing services
- bulk mailings



Medical Equipment Returns and Recycling Service

Equipment Return and Pick Up Service

MDA provides a convenient medical equipment return and pick up service. For additional information on how to return your medical equipment, call Home Care Equipment Services at 204-945-1805 or 1-877-632-7867.

Equipment Recycling Pool

Every piece of equipment returned to MDA is assessed for future usability. Reusable equipment is thoroughly cleaned and disinfected. All safety standards are stringently adhered to before the equipment enters the recycle pool for future use. This practice provides Manitobans with a safe, efficient and cost-effective alternative to buying new when medical equipment is required.



Return Policy

Products may be returned to MDA for credit within 15 days of order receipt. Items must be in saleable condition and in the original packaging. Clients are responsible for shipping costs and a 15% restocking fee on returned products.

Please Note: *This policy does not apply to special orders and other select products.*

When You Can't Find It

MDA carries a wide variety of brand name products and equipment, with the majority of these being frequently ordered items. On occasion, MDA is asked to carry a new line of merchandise or to bring in a new item for a specific client. MDA makes its decision based on anticipated sales volume and usage.

Three-Quote Process

If it is determined that the suggested product may be required on a regular basis, MDA will consider adding the item to its inventory. For expensive equipment and products, MDA follows a three-quote process.

Note: *Prior to soliciting MDA for new products, clients may be required to complete a requisition form or obtain approval from their specific program area managers.*

Call MDA General Inquiries for further information at 204-945-1255.

Why Subscribe to the MDA Quarterly Flyers?

Throughout the year, new medical products are added to the MDA inventory, while other items may be replaced and/or discontinued. You can keep up-to-date on product changes and other informative news between catalogue printings by subscribing to the quarterly *MDA Medical Products Catalogue – Updates* flyer.

Email your subscription request today to mdamarketing@gov.mb.ca, or download the latest flyer from the MDA website at www.mda.gov.mb.ca. A PDF version of the catalogue is also available online.

Obtaining Additional Catalogues

Additional medical catalogues and/or products and services catalogues may be requested by contacting MDA at:

E. mdamarketing@gov.mb.ca

W. www.mda.gov.mb.ca

Delivery Standards

Medical supplies and equipment are delivered within two business days throughout the Winnipeg area. In most rural areas, delivery will take three to five days.

Urgent Deliveries

When it has to be there urgently, MDA also offers rush delivery service. Please call the appropriate department for more information. Additional information is also available on the MDA website at www.mda.gov.mb.ca.

Non-Delivery Restocking Policy

A 15% restocking fee will apply to all non-deliverable products returned to MDA. To avoid this charge, please ensure someone is available to accept delivery.



Watch for these helpful symbols



Latex-free products.

Bulk

Bulk purchase available.



Medical equipment products available for rental only through the Home Care Equipment Program.



Requires installation by MDA Medical Equipment Technicians. Call 204-945-6376 to arrange a convenient appointment.



Special order products. MDA maintains contracts for these items to give you the best possible pricing. These items are not stocked at MDA but ordered on an "as needed basis." Delivery time: 10-14 days.



To Be Discontinued – available while quantities last.



Regional Health Authority of Manitoba Purchasing Program contracted and approved products.